

Move to IFS Cloud with confidence

Modernise service and ERP.
Build the foundation for industrial AI.

Moving from IFS Applications 9 or 10, legacy IFS FSM or an earlier IFS Cloud release is an opportunity to modernise operations and prepare for AI. Platned helps organisations assess the right route to IFS Cloud, protect business continuity and plan lasting improvements.

Why upgrade?

- Build for AI. Establish the connected data, processes and governance needed to adopt IFS Intelligence and future AI capabilities.
- Reduce complexity. Assess legacy modifications, interfaces and reports before deciding what should be retained, replaced or retired.
- Make better decisions. Connect assets, service, finance and operational data to improve visibility and automation.
- Plan your next step. Assess support timelines, integration needs and a sustainable approach to updates and optimisation.

Where Platned adds value

- **IFS expertise from assessment to go-live.** Functional and technical teams understand the impact of upgrades on critical enterprise processes.
- **Structured delivery with Platned Pathway.** Defined stages, clear ownership, governance and milestones help manage project uncertainty.
- **Testing with Platned Mahara.** Purpose-built automation supports repeatable validation of important IFS Cloud processes.
- **AI readiness with Platned Axiom.** Explore how Axiom complements IFS Intelligence, connecting enterprise intelligence with practical, governed workflow automation.

Built around your business, not just the software

Platned supports manufacturing, construction and engineering, service, and energy, utilities and resources. For legacy FSM customers, moving to IFS Cloud is one option to assess alongside best-of-breed service solutions. The right choice depends on service processes, integrations and longer-term objectives.

Explore our [IFS Cloud upgrade services](#)

A practical IFS upgrade journey

Discover and assess.

Establish the business case, current release, system landscape, dependencies, data quality and upgrade objectives.

Design the future state.

Compare IFS Cloud with your operational needs, including service workflows, data foundations and AI readiness.

Prepare and migrate.

Plan data mapping, cleansing, reconciliation, integrations, environments and reporting changes.

Test what matters.

Validate business-critical scenarios, interfaces, permissions and end-to-end processes using targeted manual and automated testing.

Go live and optimise.

Prepare users, rehearse cutover, agree recovery plans, provide hypercare and establish continuous improvement.



Common upgrade risks and how to manage them

- **Hidden customisations.** Complete an early inventory and challenge whether each one is still needed.
- **Data and integration disruption.** Reconcile migrated records and test the complete business process, not isolated transactions.
- **Insufficient user readiness.** Engage process owners early and tailor training to changed tasks and responsibilities.
- **Testing bottlenecks.** Define risk-based coverage and use repeatable test automation where appropriate.

Why choose Platned?

Platned is an IFS Specialized Partner across upgrades, FSM transitions, implementation and ongoing support. Platned Pathway, Mahara, Gateway and Axiom bring together delivery discipline, testing, support and an approach to future AI adoption.

Your next step: an IFS upgrade readiness discussion

Start with five questions: What legacy platform do you run? Which support milestones matter? Is IFS Cloud the right fit for your ERP or FSM operation? Are your data and integrations AI-ready? What business outcomes will define success?

Discuss your upgrade with Platned: platned.com/ifs-cloud-upgrade

Further reading: [Platned Pathway](#) | [Platned Mahara](#) | [Platned Gateway](#)

Nota bene | IFS support planning: IFS Applications 9 is beyond extended support. For IFS Applications 10, extended support is scheduled to end on 27 March 2028, subject to eligibility and contract terms. IFS FSM 6 extended support is available until 31 January 2029. These are support milestones, not universal mandatory IFS Cloud migration deadlines. Confirm your position with IFS. Sources: IFS Global Support Policy and IFS Extended Support Terms (ifs.com).



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