

Powering reliability and performance for transport and logistics



How Platned helps transport operators gain more value from their IFS investment

Transport and logistics organisations depend on IFS to run asset-heavy, multi-location operations where reliability, fleet performance and customer commitment are critical. As an IFS Gold Services Partner, **Platned** works with transport operators across the world to optimise their existing IFS solutions, strengthen operational execution and enable continuous improvement.

Whether you want to stabilise your current environment, upgrade to **IFS Cloud™**, enhance scheduling and mobility, or improve reporting and asset visibility, Platned provides the technical capability and sector expertise needed to keep your systems performing at their best.

Why transport and logistics companies rely on Platned

Our consultants bring practical experience across fleet operations, field service, maintenance, marine services, depot management and public service infrastructure. We help customers enhance everything from planning and scheduling to asset maintenance, work order execution, financial control, compliance and customer communication.

We provide post implementation support, upgrades to IFS Cloud and Apps versions, continuous improvement and optimisation, technical and functional consultancy, hosting and infrastructure management, global 24/7 support and integration, automation and reporting enhancements.

Proven value delivered to transport and logistics customers

Platned has a strong track record of supporting transport, marine, vehicle service and public service organisations throughout their IFS lifecycle. The examples below show how we help customers strengthen their operations and deliver measurable results.

Largest independent commercial vehicle service provider, UK

Challenge:

A national service organisation needed stronger scheduling, resilient infrastructure and continuous IFS support to maintain operational performance across the UK.

Platned's contribution:

- Implemented IFS Apps 10 and PSO
- Delivered secure Azure Cloud hosting
- Upgraded Oracle 12c to 19c
- Took over full management of IFS, Oracle and cloud infrastructure
- Provided ongoing technical and functional support

Impact:

Improved service delivery efficiency, reduced operational delays and increased system reliability across a nationwide technician network.

Cross-channel ferry, cruise terminal and maritime cargo operator

Challenge:

Complex operations required clearer control over financial and project-related processes.

Platned's contribution:

Delivered post implementation consultancy on finance, consolidation, projects and subcontract management

Impact:

Greater financial visibility and more structured project and contract oversight.

Ports authority (Australia)

Challenge:

Needed stronger maintenance oversight, system stability and responsive support for operational continuity.

Platned's contribution:

- Implemented IFS Apps 9
- Provided ongoing technical support

Impact:

Improved visibility of maintenance activities and greater operational resilience for port operations.

Marine and subsea services provider, APAC region

Challenge:

A multi-version, high-availability environment across critical marine operations.

Platned's contribution:

- Upgraded from Apps 8 to Apps 9, then to Apps 10 and IFS Cloud
- Implemented disaster recovery using Oracle Data Guard
- Delivered 24/7 technical support and database management

Impact:

A stronger, more resilient platform supporting complex marine and subsea operations round the clock.

How Platned supports your transport and logistics organisation

Strengthening your current IFS environment

Platned stabilises and optimises existing IFS Apps and IFS Cloud environments so they remain reliable, compliant and ready for future enhancements. Transport operators see improvements in scheduling accuracy, work order execution, asset maintenance visibility, depot processes, financial control and reporting capability. Mobile teams become more efficient and fleet maintenance becomes easier to manage through structured processes and real-time information.

SUPPORTING UPGRADES TO IFS CLOUD

Platned delivers structured, repeatable and predictable upgrades to IFS Cloud. This includes readiness assessments, impact reviews, data migration and cleansing, technical uplift, functional alignment with new capabilities and user adoption support. Customers gain a modern, scalable solution that supports better performance, fleet reliability and operational growth.

Delivering secure hosting and managed services

Platned provides Azure and AWS hosting to ensure a stable and scalable environment. This includes IFS and Oracle administration, global 24/7 support, proactive monitoring, disaster recovery configuration and fast issue resolution. Transport organisations benefit from greater uptime, stronger resilience and seamless support for business-critical operations.

Enhancing reporting, analytics and automation

Transport operators rely on timely information. Platned improves reporting structures and analytics for maintenance, fleet utilisation, technician performance, cost control and customer SLAs. Integrations with telematics, transport management systems, CRM and financial systems deliver a more connected view of operations. Automation solutions such as ParsaAI and Mahara reduce manual activity, strengthen accuracy and accelerate decision-making.

Supporting multi-site, field service and mobile operations

Transport and logistics organisations with large field forces or multi-region networks depend on consistent processes and stable systems. Platned supports customers through coordinated rollouts, mobile optimisation, PSO improvements, multi-market continuous improvement and round-the-clock assistance. Our global delivery model ensures consistent capability and faster alignment across all operational sites.

What makes Platned different

Platned is an IFS Gold Services Partner with cross-industry expertise and global delivery capability across the UK, Europe, APAC, the Middle East and North America. We provide end-to-end services across consulting, implementation, upgrades, cloud hosting and continuous support.

Our deep understanding of fleet operations, service logistics and asset-intensive environments, combined with extensive experience delivering IFS projects for transport and marine organisations, makes us a trusted partner for long-term success.

Your partner for long-term value

Transport organisations that choose Platned gain a partner focused on performance, resilience and continuous improvement. We help you get the most from your IFS investment by ensuring your system continues to support the way you work today and the way you will grow tomorrow.