



Enhanced support for complex change and growth

Specialised services for expanding system capability

When your organisation needs more than everyday operational support, Platned provides additional services designed to help you grow, modernise and strengthen your IFS environment.

Advanced support services available through dedicated engagements

Service offering	What it delivers
Tailor-made training	Customised training when transitioning to the next IFS solution or adding new modules
New licences and module enablement	Add new IFS modules or partner solutions to extend functionality and support evolving business needs
Enterprise integration and system modernisation	Connect IFS with external systems such as EDI, finance and supply chain platforms, or upgrade underlying technology for improved performance
Business process consulting and optimisation	Refine workflows, streamline operations and align your system with best practice to improve efficiency and compliance
Proof of concept trials and pilot technology initiatives	Test new tools and features in a controlled environment before deciding on full deployment
One time deployment of add ons and extensions	Introduce specific features or supporting technologies on an as needed basis to enhance capability

Why these services are managed as standalone engagements

- These activities introduce new capability or significant operational change
- They require specialist resources, clear planning and defined outcomes
- Project based delivery provides clarity on investment, timelines and performance results

This ensures your organisation benefits from expert delivery with minimal disruption to live operations.

How Platned supports you throughout the journey

1. Review business needs and system objectives
2. Health checks and process gap identification
3. Define a detailed scope and delivery plan
4. Manage installation, configuration, integration and rollout
5. Provide training and knowledge transfer for your teams
6. Ensure a smooth transition into business as usual operations

Platned supports every stage of improvement so your system can continue to deliver long term value.

Platned offers more than reactive assistance. With specialist expertise, structured delivery and a focus on measurable improvement, these advanced services ensure your IFS system keeps pace with change and continues to deliver value across the business. Whatever your next step, Platned provides the additional support you need to move forward with confidence.



Visit platned.com today to learn more.

