

Strengthening operational resilience for energy, utilities and resources organisations using IFS

How Platned helps you get more value from your IFS investment

Energy, utilities and resources organisations operate under increasing pressure. The shift toward cleaner energy, the need to modernise ageing infrastructure, global demands for reduced carbon emissions and rising customer consumption all place strain on EU&R operations. These challenges make efficient asset management, robust maintenance, compliance oversight and real-time insight more important than ever.

As an IFS Gold Services Partner, **Platned** helps EU&R organisations enhance the performance of their current IFS environments, build resilience across distributed networks and support the transition to more sustainable and data-driven operations. Whether you want to improve asset visibility, modernise maintenance, strengthen compliance, gain better forecasting or upgrade to **IFS Cloud™**, Platned provides the **industry expertise** to help you move forward with confidence.

Why EU&R organisations rely on Platned

Platned brings deep knowledge of power generation, renewable energy, water and wastewater operations, engineering services and resource-based industries. EU&R organisations trust us because we help them manage variable supply, remote assets, regulatory requirements, critical maintenance and end-to-end operational control.

We support customers by improving asset structures, stabilising maintenance processes, strengthening environmental compliance, enhancing reporting and introducing automation across finance, supply chain and field operations. We deliver post implementation optimisation, upgrades to IFS Cloud, secure hosting, 24/7 support, technical and functional consultancy and tailored integrations that support real-time analytics, forecasting and resource planning.

Proven value delivered to EU&R customers

Platned supports energy, utilities and resource-driven organisations through modernisation programmes, cloud migrations and improvements to asset, maintenance and operational structures. The examples below illustrate how our work strengthens performance, visibility and compliance.

UK wastewater treatment provider

Challenge:

On-premise system offering limited visibility into maintenance activity and rising regulatory pressures

Platned's contribution:

- Upgraded from IFS Apps 9 to Apps 10
- Migrated from on-premise to Platned's Azure tenancy
- Strengthened maintenance and asset structures

Impact:

Better maintenance visibility, improved compliance and enhanced operational resilience

Global solar energy developer

Challenge:

Needed standardised processes and complete visibility across international maintenance, supply chain and finance operations

Platned's contribution:

- Implemented IFS Cloud across multiple functional areas
- Streamlined global operational processes and strengthened asset oversight

Impact:

More efficient global operations, greater asset clarity and improved support for long-term sustainability goals



Engineering and asset management services provider

Challenge:

Required clearer insight into asset condition and improved utilisation of engineering resources

Platned's contribution:

- Configured Dispatch Console and Asset Health Management
- Introduced real-time monitoring dashboards and tailored training

Impact:

Proactive maintenance, stronger utilisation and improved asset-based decision making

Asset health and monitoring organisation

Challenge:

Inconsistent data capture and limited visibility across dispersed field teams

Platned's contribution:

- Implemented Mobile Work Order and Dispatch Console
- Standardised field reporting across all operational teams

Impact:

Improved accuracy, stronger compliance and better live oversight of the network

How Platned supports your EU&R organisation

Strengthening your current IFS environment

Platned stabilises and optimises existing IFS environments so they remain reliable, compliant and ready for future change. EU&R customers gain stronger asset hierarchies, clearer maintenance planning, better work management processes and improved control of operational and financial data. Teams benefit from more predictable maintenance cycles, reduced downtime and improved visibility across remote and dispersed assets.

Supporting upgrades to IFS Cloud

IFS Cloud provides modern capabilities essential to EU&R operations, including improved asset management, stronger planning, real-time visibility and enhanced reporting. Platned supports the full upgrade journey by assessing readiness, reviewing operational impact, uplifting technical and functional areas, cleansing and migrating data and aligning processes to new IFS Cloud functionality. This ensures a smooth transition with minimal operational disruption.

Delivering secure hosting and managed services

EU&R organisations require resilient, scalable and compliant infrastructure. Platned provides Azure and AWS hosting with full IFS and Oracle administration, 24/7 monitoring, security hardening and proactive issue resolution. This reduces operational risk, supports business continuity and ensures reliable performance for critical infrastructure.

Enhancing reporting, analytics and automation

Platned helps EU&R customers strengthen insight through improved reporting structures, better Business Analytics and dashboards tailored for maintenance, environmental compliance, asset health, event management and operational performance. Integrations with IoT sensors, SCADA systems, engineering tools and financial platforms support a connected ecosystem. Automation through ParsaAI and Mahara helps reduce administrative overhead, improve data accuracy, testing and accelerate decision making.

Supporting multi-site and international operations

Energy, utilities and resource-based organisations often manage large asset portfolios across wide geographical regions. Platned provides coordinated rollouts, upgrades and continuous improvement programmes across all operating locations, backed by 24/7 support. This ensures consistent performance, standardised processes and streamlined operational governance across the global network.

What makes Platned different

Platned is an IFS Gold Services Partner with specialist expertise across the energy, utilities and resources industries. Our global delivery capability covers the UK, Europe, APAC, the Middle East and North America. We provide end-to-end support across consulting, implementation, upgrades, hosting, optimisation and long-term managed services. EU&R organisations trust Platned to strengthen operational resilience, improve asset performance and support the transition to more sustainable and efficient operations.