

# Platned IFS services

Your trusted partner for every stage of your IFS journey

Platned helps businesses implement, optimise, and manage IFS Cloud™ and earlier IFS Applications to achieve measurable results. As a trusted IFS Gold Services Partner, we deliver end-to-end services that improve performance, reduce risk, and accelerate your journey towards digital transformation.

Our experienced consultants combine technical expertise, industry knowledge, and a customer-centric approach to deliver flexible, scalable IFS solutions. Whether you're switching to IFS, upgrading to IFS Cloud, or looking for reliable managed services, Platned ensures your systems perform at their best.

## **Complete IFS lifecycle services**

#### Switching to IFS

Move from legacy or restrictive ERP systems with confidence. Platned supports every stage of the transition, ensuring business continuity and faster return on investment.

#### IFS implementation

We deliver IFS projects efficiently and effectively, aligning your system design with business goals.

Our <u>implementation</u> approach focuses on measurable outcomes, not just software deployment.

#### IFS Cloud upgrades

<u>Upgrade with minimal disruption</u>. Our upgrade specialists use proven tools and testing automation to accelerate release adoption and ensure smooth transitions to the latest IFS Cloud version

#### IFS managed services and hosting

Our <u>managed services</u> provide 24/7 monitoring, patching, performance tuning, and backup management across any environment, cloud, hybrid, or on-premise. With 99.95% uptime guarantees and proactive maintenance, your IFS system stays secure, stable, and scalable.

#### IFS support services

Platned's global support team operates around the clock to resolve issues, apply fixes, and provide guidance. Through <u>Platned Gateway</u>, customers gain a single access point for helpdesk tickets, service requests, and ongoing optimisation support.

#### IFS consultancy and health check

We assess your current system to identify inefficiencies, risks, and opportunities for improvement. Our expert consultants advise on best practices and process optimisation to maximise the value of your IFS investment.

### **Enhanced service delivery**

#### Platned Gateway

A unified hub that connects you directly to our global support team. It simplifies communication, streamlines service management, and ensures quick resolution for all IFS-related issues.

#### Mahara automated testing

<u>Mahara</u> accelerates upgrade readiness by automatically testing your IFS environment. It reduces manual effort, minimises risk, and validates performance across releases, keeping your system reliable and compliant.

# Why choose Platned

- · IFS Gold Services Partner with global coverage
- Over a decade of experience delivering IFS projects across multiple industries
- Proven expertise in IFS Cloud, upgrades, and managed services
- 24/7 Global Support Centre providing continuous monitoring and optimisation
- Flexible engagement models designed around your business needs

# Contact our IFS experts or visit <u>platned.com/ifs-services</u> to learn more.

Platned – delivering measurable value through intelligent IFS services.