

# Platned Project management approach

Platned is a trusted global provider of IFS solutions, offering full-service support for implementation, upgrades, managed services, and ongoing consultancy. With extensive experience and a deep understanding of various industries, we are committed to delivering tailored solutions that align with business objectives and drive sustainable growth. Our project management approach is designed to optimise delivery, enhance efficiency, and ensure business value through structured methodologies. By leveraging best practices and innovative strategies, we ensure seamless project execution with minimal disruption.

### **Project management framework**

Platned follows a structured methodology, Platned Pathway™, to ensure successful implementations and re-implementations of IFS solutions. This approach provides clear visibility into project timelines, deliverables, and milestones, enabling businesses to stay on track and achieve their desired outcomes efficiently. The methodology consists of five key phases

- Scope: engage the Platned and Customer delivery team, define the project plan, finalise the project scope align, and stakeholders to set a solid foundation for the project.
- **2. Design:** build and present the foundations of the IFS Cloud solution for the defined subset of end-to-end processes and identify any potential enhancements required.
- Blueprint: finalise the solution design, build the full solution and acceptance test the solution to validate system functionality.
- **4. Finalise:** define and test cutover plans, train end users and identified expert users test the solution, ensuring business readiness.
- **5. Deploy:** cutover to live running on IFS Cloud with ongoing support, monitoring, and performance optimisation to ensure long-term success.

Each phase is governed by a Steering Group to ensure alignment with business objectives and risk mitigation. This structure allows for proactive issue resolution and continuous improvement throughout the project lifecycle.



## Key Project management components

#### **Governance & risk management**

Platned establishes a project governance structure to oversee direction, change management, and risk mitigation. This includes a Steering Group, project sponsors, managers, and functional teams. Our governance model provides clear roles and responsibilities, ensuring effective decision-making, transparency, and accountability. By proactively identifying potential risks and implementing mitigation strategies, we minimise disruptions and maintain project momentum.

#### Change management & training

A structured change management approach ensures smooth transition and user adoption. This includes engagement processes, impact analysis, stakeholder management, communication, and training programmes. We employ interactive training methods, including hands-on workshops, e-learning modules, classroom training, and real-time support, to equip users with the knowledge and confidence needed to leverage the new system effectively. Our comprehensive change management framework helps organisations embrace transformation with minimal resistance and maximum efficiency.







#### **Data & integration management**

Data is critical to any IFS Cloud project. Platned provides structured data migration, integration with external systems, and system health monitoring. Our data management services ensure data accuracy, consistency, and security throughout the project. We facilitate seamless integration with existing enterprise systems, such as ERP, CRM, and third-party applications, enabling businesses to achieve end-to-end operational efficiency. Our continuous monitoring and maintenance practices help prevent potential data integrity issues and ensure optimal system performance.

#### Implementation & upgrade services

Platned supports new implementations, re-implementations, and upgrades with a structured delivery approach. Our in-depth industry experience allows us to define solutions that align with your business needs while ensuring compliance with industry regulations and best practices.

#### **Upgrade process**

Upgrades include defining scope, enhancing systems, and ensuring smooth deployment with support and process optimisation. Platned's upgrade methodology is designed to maximise value by incorporating additional enhancements, optimising business processes, and leveraging new IFS functionalities. We work closely with clients to assess upgrade requirements, minimise downtime, and ensure a smooth transition to the latest IFS version.

#### Implementation process

A phased rollout ensures alignment with enterprise processes, thorough testing, and seamless go-live transition. By breaking down the implementation into manageable stages, we reduce project complexity and mitigate risks. Our structured approach provides a roadmap for continuous improvement, ensuring that businesses fully realise the benefits of their IFS investment.

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#### Why choose Platned?

Platned offers extensive experience, a proven methodology, comprehensive support, and a customer-centric approach to ensure project success. With expertise spanning multiple industries, we can provide tailored solutions that address unique business challenges. We prioritise collaboration, innovation, and continuous improvement, making us a trusted partner for organisations seeking to enhance their IFS capabilities.



