



Transforming rental order efficiency: Simplified workflows with Acumatica

The UK tool rental industry relies on business planning software to manage order processing, inventory, and customer relations. However, traditional systems often encounter challenges such as:

- Integration issues leading to inconsistent data flow between different software platforms.
- Delays in real-time inventory updates, causing availability discrepancies and order fulfilment issues.
- Increased human error due to manual workarounds.
- Lack of system flexibility, making it difficult to respond to customer demand fluctuations.

These inefficiencies impact operational performance, customer satisfaction, and overall profitability.

The Platned Solution

We have identified inefficiencies in rental order processing and developed a streamlined rental module to optimise the workflow, integrated with Acumatica for maximum effectiveness.

Our solution:

- Enables faster order confirmations compared to manual methods.
- Reduces the time required to initiate invoicing after delivery.
- Eliminates the need to wait for delivery confirmations, as proof of delivery is available through signed documents and photos.
- Minimises the reliance on printed paperwork, improving efficiency and reducing administrative burden.

Key Benefits:

- Faster order processing than manual methods.
- Reduced overhead.
- Immediate delivery confirmation, eliminating delays.
- Digital proof of delivery through signatures and images.
- Reduced reliance on printed documentation, enhancing sustainability.

By implementing our improved rental module, businesses can streamline operations, reduce inefficiencies, and enhance customer experience with seamless integration to Acumatica.