

# Industrial IoT in Manufacturing and Service



The Internet of Things (IoT) integrates internet-connected devices, sensors, and smart systems to collect, exchange, and analyse real-time data. In manufacturing, IoT acts as a catalyst for transformation, enabling optimised production processes, reducing downtime, improving efficiency, lowering operational costs, and enhancing overall performance. For example, the ability to identify and prevent defects during production not only improves product quality but also maximises yields, delivering substantial financial benefits. This also strengthens customer relationships through reliable and consistent product delivery, enhancing satisfaction and trust.

Moreover, IoT provides manufacturers with actionable insights into machine health, production trends, and supply chain efficiency. Such capabilities are critical in competitive markets where adaptability and precision often determine success. By harnessing the power of IoT, businesses can achieve superior operational agility and proactively address challenges before they escalate.

As industries transition from an 'Asset Ownership' to an 'Outcomes' economy, the service aspect of IoT has gained prominence. Many businesses now outsource aspects of their operations to trusted partners, focusing their resources on core strategic activities. This shift demands exceptional service delivery to ensure uninterrupted operations, with IoT playing a pivotal role in maintaining efficiency and exceeding customer expectations.

## IFS and IoT in Manufacturing

IoT provides transformative opportunities for manufacturers, particularly when integrated with IFS ERP solutions. This synergy enables businesses to monitor and maintain operations in real-time, optimise production workflows, and make precise, data-driven decisions. With enhanced inventory management and traceability, manufacturers gain comprehensive visibility over supply chains, ensuring uninterrupted production and regulatory compliance. Such systems are invaluable in industries where precision and accountability are paramount. Sustainability is another critical area where IoT demonstrates its value. By tracking energy consumption and emissions, businesses can identify inefficiencies and reduce costs while meeting environmental regulations. IoT also drives innovation in safety and automation. Wearable technologies, for instance, monitor workers' safety in real time, while smart robotics improve production precision, speed, and collaboration.

This integration transforms customer service by enabling proactive issue resolution and delivering streamlined service experiences. Businesses using IoT in tandem with IFS can address customer concerns efficiently, ensuring satisfaction and reinforcing their reputation as reliable service providers.

## Platned and IoT

Platned empowers businesses to unlock the full potential of IoT through seamless integration with IFS ERP solutions. Our expertise spans system evaluation, integration, and configuration, ensuring IoT data is fully utilised within IFS. Beyond technical integration, we also design and customise intuitive dashboards, offering businesses real-time visibility into critical data streams.

By bridging IoT technology with the powerful capabilities of IFS, Platned enables organisations to transform their operations, achieve sustainability goals, and drive continuous innovation. Our tailored solutions empower businesses to thrive in an increasingly interconnected and competitive industrial landscape.