

# Optimise your IFS Cloud experience with Platned's Hosting & Managed Services.



In today's fast-paced digital landscape, managing your IFS Cloud environment requires more than just basic IT infrastructure; it demands a strategic approach that ensures seamless performance, security, and scalability. At Platned, we recognise the complexities businesses face in maintaining and optimising their IFS systems, from mitigating downtime to securing sensitive data. That's why we offer our specialised Hosting and Managed Services—comprehensive solutions designed to maximise your system's potential, allowing you to focus on what truly matters: driving growth and achieving operational excellence.

### 1. Flexible, scalable solutions tailored to your needs

Platned's hosting and managed services are fully customisable, allowing you to choose the level of support that fits your specific business needs. From basic operational assistance to complete system management, we offer scalable solutions that grow with your organisation. Whether you need help with system administration, ongoing updates, or a full disaster recovery plan, Platned has you covered. Our hosting services also allow you to easily scale your infrastructure on-demand, ensuring your IFS system remains flexible and adaptable to business growth.

### 2. Highly experienced team

We have a team of 27 in the managed services and infrastructure team, who have qualified in IFS Cloud Technician, Microsoft Azure, AWS and many other relevant certifications. Our 24x7 team always consist of one senior engineer. You can reach our team round the clock on phone, via email and using a ticketing system.

### 3. Enhanced system performance and reliability

Platned offers flexible, fully managed cloud hosting solutions designed to ensure optimal performance for your IFS applications. Whether you are starting fresh or migrating an existing system, our hosting services provide smooth operation with minimal downtime. Leveraging advanced cloud technologies on platforms like Azure, AWS, and Google Cloud, we deliver high reliability and the ability to scale your infrastructure effortlessly as your business grows. Our focus on performance ensures that your system experiences minimal disruptions, even as demands change.

### 4. Comprehensive security and data protection

Security is a top priority in both our hosting and managed services. Platned incorporates advanced security measures, such as encryption, firewalls, and regular backups, to safeguard your sensitive data. Whether hosting your IFS system or managing your environment, we ensure that your data is protected and always recoverable. Our disaster recovery and backup solutions provide additional peace of mind, enabling business continuity in the face of unexpected events. With Platned, you can confidently operate knowing that your data is secure and recoverable.

### 5. 24/7 monitoring and proactive support

Platned's IFS Managed Services provide round-the-clock monitoring and proactive support, ensuring your IFS Cloud environment runs smoothly at all times. Our expert team continuously monitors your system, addressing potential issues before they escalate. In addition to monitoring, we offer 24/7 technical support, so any concerns are resolved promptly. This level of service minimises downtime and maximises productivity, allowing your team to focus on core business activities rather than managing IT operations.

# 6. Regular Maintenance and System Optimisation

Maintaining a current and optimised IFS Cloud environment is crucial for business efficiency. Platned's Managed Services take care of all routine maintenance tasks, including software updates, patching, and performance optimisation. With Platned, you can ensure your system is always up to date with the latest enhancements. By offloading these responsibilities to our expert team, your internal IT staff can focus on strategic initiatives rather than day-to-day maintenance.

## Why Choose Platned?

With specialised expertise in IFS solutions, Oracle DBA services, Cloud / On-Prem hosting within a single team, Platned offers comprehensive, cost-effective services that maximise the potential of your IFS Cloud environment. Our end-to-end approach covers everything from seamless cloud migrations to disaster recovery, ensuring your systems are secure, efficient, and optimised for success.

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For more information, visit our website or contact our sales team.