

Smart Service for Smart Facilities

How IFS's AI-powered technology can enhance your service operations.



IFS Software is used by

Over 30

Facilities Management organisations worldwide

100,000

Technicians

70,000

Subcontractor resources

IFS, implemented and supported by Platned, can assist Facilities Management organisations in better managing services contracts to ensure a first-time fix by:



Dispatching the **right technician**



to the **right place**



at the **right time**



with the **right parts**



and the **right expertise skills**

The IFS Planning and Scheduling Optimisation (PSO) solution enables you to:



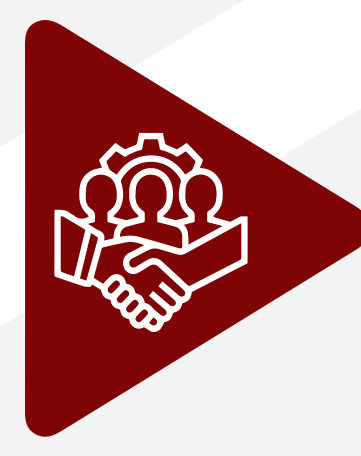
Enhance management of your field **workforce operations**



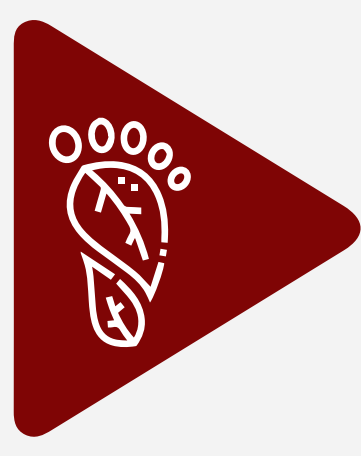
Lower **costs**



Boost **SLA compliance**



Effectively manage your **subcontractor and external talent**



Decrease your **carbon footprint**

IFS customers benefit from

49%

reduction in subcontractor spend

10%

improvements in technician productivity

28%

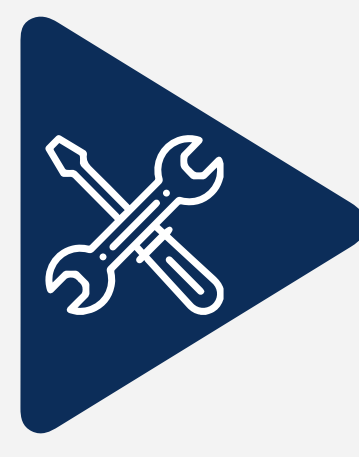
increase in work orders processed

25%

enhancement in SLA performance

Facilities Management companies should leverage these innovative technologies and service delivery models to elevate their service strategies and unlock new business opportunities:

4 Powerful Ways to Transform Your Service Operations with Platned and IFS:



Embrace **Predictive Maintenance**



Achieve **Workforce Optimisation**



Empower with **Customer Self-Service**



Ensure **Full Asset Lifecycle Support**

Get Smart with