


From Production Line to Profit: Maximising ROI with ITSM & ESM



In the rapidly evolving world of manufacturing, the path from the production line to profitability requires a strategic and comprehensive approach. At Platned, we understand the challenges manufacturers face in optimising processes, cutting costs, improving quality, and, most importantly, maximising return on investment (ROI). That's why we proudly recommend IFS Assyst—a powerful tool that integrates IT Service Management (ITSM) and Enterprise Service Management (ESM) to help manufacturers not just survive, but thrive in the digital age.

5 Steps to Boost Your ROI with IFS Assyst

01

Enhance Operational Efficiency

Operational efficiency is essential to manufacturing success. It's what drives higher productivity, lowers costs, and accelerates time-to-market. With IFS Assyst, Platned helps manufacturers unify their processes on a single platform, automate routine tasks, and streamline workflows. The real-time monitoring and reporting capabilities of IFS Assyst ensure swift problem-solving, while more efficient resource allocation leads to a leaner, more effective manufacturing operation—where every step contributes to your bottom line.

02

Improve Collaboration and Communication

In the competitive world of manufacturing, effective collaboration and communication are vital. Quick responses to disruptions and seamless access to information and resources are key. IFS Assyst, recommended by Platned, breaks down silos, fostering cross-functional teamwork and strengthening ties with suppliers and customers. It also ensures that all tasks and projects align with your organisational goals, enabling data-driven decisions. In times of crisis, IFS Assyst's robust communication tools help you respond swiftly and accurately, improving your overall operational performance.

With IFS Assyst's omnichannel capabilities, Platned ensures that your teams have easy access to the support and information they need, whenever they need it. Explore our ebook on how to quantify the ROI of an omnichannel strategy with ITSM/ESM.

03

Reduce Costs and Optimise Resources

In an uncertain economic environment, cost efficiency and resource optimisation are crucial for sustained profitability. IFS Assyst provides the valuable data you need to make informed decisions about resource use, procurement, energy management, and waste reduction.

Platned helps you leverage this data for predictive maintenance and effective inventory management, significantly lowering costs and boosting productivity. IFS Assyst also brings savings in areas like labour productivity, transportation, and logistics.

Beyond immediate savings, IFS Assyst offers a framework for continuous cost analysis and reporting, helping your business stay agile and responsive to market changes. With customisable dashboards and reports, Platned ensures you have all the information you need at a glance.

04

Foster Innovation and Continuous Improvement

Innovation is the lifeblood of manufacturing, and continuous improvement keeps it thriving. With IFS Assyst, Platned supports your efforts to drive innovation and optimise processes by providing key performance metrics and insights. These tools enable you to enhance product quality, reduce time-to-market, and maintain a competitive edge. By encouraging cross-functional collaboration and focusing on customer needs, IFS Assyst, guided by Platned, helps you stay at the forefront of your industry, promoting a culture of adaptability and excellence.

Platned ensures that you can improve service experiences across your organisation with IFS Assyst's powerful change management and KPI tracking features.

05

Ensure Compliance and Manage Risks

Navigating the complex regulatory landscape and managing risks are critical challenges in manufacturing. IFS Assyst provides a structured approach to ensuring compliance, maintaining quality assurance, and managing incidents effectively. Platned helps you use IFS Assyst to keep an audit trail, ensure supply chain traceability, and minimise legal risks, all while reducing compliance costs.

IFS Assyst also strengthens your documentation control, training, and certification processes, ensuring that your teams operate within all necessary regulations. In times of crisis, the communication tools provided by IFS Assyst, supported by Platned's expertise, are invaluable, helping you manage disruptions with minimal financial impact, protecting both your reputation and your ROI. With IFS Assyst's comprehensive asset visualisation and automation tools, Platned makes it easier for you to plan, execute, and maintain a robust compliance and risk management strategy.

Maximise Your Returns with Platned and IFS Assyst

At Platned, we believe that IFS Assyst is the key to unlocking the full potential of ITSM and ESM in your manufacturing operations. With its user-friendly interface, low-code technology, and powerful self-service capabilities, IFS Assyst can help you achieve new heights of efficiency, agility, and innovation.

Discover how Platned and IFS Assyst can transform your manufacturing processes and maximise your ROI in today's dynamic market. Get in touch with us to start your journey towards greater success.